

# Housing advice

NAME	PHONE NUMBER/ EMAIL	POSTCODE/AREA	DETAILS
<b>170 Community Project</b>	020 7732 9716  general170@gmail.com	49a Hatfield Close, New Cross, SE14 5DW.	Drop in Service for Advice: Mondays, Wednesdays and Fridays: 9.30 to 12 noon. Spaces are limited so please arrive early to avoid disappointment. Appointments can be arranged at various times. You can drop in to book an appointment or telephone 0207 7329716.  170 Advice and Information Hub: Support with accessing advice and information, based at 49A Hatfield Close, SE14 5DW: Fridays 10 to 3 pm.
<b>Clock house Advice Hub</b>	0208 855 7188  <a href="mailto:manager.clockhouse@gmail.com">manager.clockhouse@gmail.com</a>	Defiance Walk, Woolwich Dockyard, SE18 5QL	Advice covering Housing, Universal Credit, Debt Management, Domestic Abuse, specific advice for those over 55.
<b>Abundant Life Housing Services Limited</b>	02085342194  Ola.abundant@btconnect.com	9 Campbell Road, London, E15 1SY	East London-based organisation dealing with management and lettings of properties to the members of the public in need of accommodation, regardless of their background. North, South and East London up to Essex including Southend and Westcliff-on-Sea.
<b>Age Concern Lewisham &amp; Southwark</b>	Lewisham 020 7358 4077  sail@ageuklands.org.uk		<b>We assist with a wide range of issues including:</b> <ul style="list-style-type: none"> <li>■ Welfare Benefits - we can check benefit entitlement and help with applications</li> <li>■ Housing - we can help with reporting disrepair and advising on housing options</li> <li>■ Community Care</li> <li>■ Utilities and other consumer issues</li> <li>■ Accessing Transport</li> </ul> <p>We also signpost and refer people to where they can get suitable support on legal matters, debt and immigration.</p>

## Lewisham Refugee and Migrant Network – Housing Agencies Signposting List

			<p><b>Who can we help?</b></p> <p>Our services are open to people <b>over 60</b> and living in either the borough of Lewisham or Southwark. We cannot advise on all issues so please see the list above for an idea of what we typically help with.</p>
<p><b>Barnet Refugee Service</b></p>	<p><b>Nousheen Ashtiani</b> Refugee Adviser <a href="mailto:nousheen@ncgateway.org.uk">nousheen@ncgateway.org.uk</a> 0208 905 9002</p> <p><b>Aisha Ahmed</b> Refugee Adviser <a href="mailto:aisha@ncgateway.org.uk">aisha@ncgateway.org.uk</a> 0208 905 9002</p> <p>referral form: <a href="http://www.ncgateway.org.uk/our-services/advice-information/">http://www.ncgateway.org.uk/our-services/advice-information/</a></p>	<p>Provides advice over the phone</p>	<p>Barnet Refugee Service supports and works to improve the quality of life of refugees and asylum seekers who live within Barnet and surrounding London Boroughs by offering advice about health, benefits, housing, education and legal matters.</p>
<p><b>Bench Outreach</b></p>	<p>admin@benchoutreach.com</p> <p>020 8694 7740</p> <p><a href="https://www.benchoutreach.com/">https://www.benchoutreach.com/</a></p>	<p>Jessica's Heart, 14 New King Street, Deptford, London, SE8 3HS</p>	<p>Advice on Homelessness, Welfare benefits and financial difficulties.</p>
<p><b>Southwark CAB</b></p>	<p>080 8278 7849</p>	<p><b>97 PECKHAM HIGH STREET</b></p> <p><b>SE15 5RS</b></p> <p><b>DROP IN SERVICE: 10AM - 3PM</b></p>	<p>We provide advice over the phone. Calls are free of charge from landlines and mobiles. Our opening hours are as follows:</p> <p><b>MONDAY, WEDNESDAY, THURSDAY AND FRIDAY 9:30AM TO 4:30PM</b></p> <p><b>TUESDAY – 9:30AM – 7:00PM</b></p>

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			Recorded information is available outside of the advertised times.
<b>Centre for Armenian Information + Advice</b>	020 8992 4621 / info@caia.org.uk	Hayashen, 105a Mill Hill Road, London, W3 8JF	CAIA offers advice and information for the Armenian community including refugees and asylum seekers on housing, benefits, immigration and education. Call to book an appointment.
<b>Enfield Evening Advice Service</b>	0203 232 2135 / info@ojnsolicitors.com	Vincent House 2E Nags Head Road Enfield London EN3 7FN	Asylum, Child, Civil Litigation, Consumer, Crime, Debt and insolvency, Domestic Violence, Employment, Family, Housing, Immigration, Property, Other, Will and probate Form Filling, Initial Advice London Borough of Enfield only. Office phone lines are available Monday - Friday, 10 am – 4 pm to book an appointment. Appointments are held fortnightly on Wednesdays from 5pm – 7pm.
<b>Evelyn 190 Centre</b>	020 8691 7180 190centre@btconnect.com	190 Evelyn Street, Deptford, London, SE8 5DB	General advice. Benefits, Debt, Employment, Housing.
<b>Embrace UK</b>	07758 178 028	Selby Centre, Selby Road, Tottenham London N17 8JL UK	Embrace UK Community Support Centre aims to relieve poverty among refugee, asylum seekers and migrants by the provision of free information, advice and guidance on welfare, benefits, housing and education employment
<b>Greenwich Migrant Hub</b>	0208 854 8848 Tuesdays: 10.00 - 12.30 am  general@grhr.co.uk	Woolwich Community Centre, Leslie Smith Sq, Car Park, SE18 4DW	Drop-in advice centre offering free immigration, housing and domestic violence advice and a hot meal to vulnerable migrants in Greenwich and neighbouring boroughs. Accommodation/housing advice, Advocacy, Benefits advice, Food (free), Legal advice, Step-free.
<b>Greenwich Housing Rights</b>	020 8854 8848 general@grhr.co.uk  Telephone Advice  Monday 2pm – 4pm  Tuesday 2pm – 4pm	36 Wellington Street  London SE18 6PE	Legal advice and representation on a range of housing matters, including: Possession claims and Court Proceedings Evictions Rent and Mortgage Arrears Housing Benefit Problems Homelessness Rehousing Disrepair Security of Tenure (succession, assignment, service charges etc)  <b>For Bromley and Bexley resident to contact</b>

## Lewisham Refugee and Migrant Network – Housing Agencies Signposting List

	<p>Wednesday 10 am – 12pm</p> <p>Thursday 10am – 4pm</p> <p>Friday 2pm – 4pm</p> <p>Please call 020 8854 8848 to access this service.</p>		<p>Blessing Douglas <a href="mailto:blessing.douglas@grhr.co.uk">blessing.douglas@grhr.co.uk</a> (Work number: 02088539989)</p> <p>Nazryn Hanson-Nasimiyu <a href="mailto:nazryn.hanson-nasimiyu@grhr.co.uk">nazryn.hanson-nasimiyu@grhr.co.uk</a> (Work number: 02088539987)</p>
<b>Housing Options Lewisham</b>	020 8314 7007	Lewisham Council, Laurence House, 1 Catford Road, London SE6 4RU	Homelessness assistance. Monday to Friday 9am – 3pm. Wednesday's emergency service 1 pm – 3 pm only.
<b>Law Centres Federation</b>	Find your local law centre: <a href="https://www.lawcentres.org.uk/about-law-centres/law-centres-on-google-maps/alphabetically">https://www.lawcentres.org.uk/about-law-centres/law-centres-on-google-maps/alphabetically</a>	Law Centres Network, Floor 1, Tavis House, 1-6 Tavistock Square, London WC1H 9NA.	LCF includes over 50 law centres across the UK which provide legal advice and representation including legal aid on housing, immigration and welfare benefits
<b>Advice Lewisham</b>	0800 231 5453	Freephone Advice line on 0800 231 5453  Mon-Fri: 9:30am – 12:30pm and 1:30pm – 4:00pm	General advice, Benefits, Debt, Employment, Housing, Immigration, Consumer, Family and Relationship. People live/study/work in Lewisham.
<b>Lewisham Multilingual Advice Service</b>	020 8314 5777 <a href="mailto:admin@lmlas.co.uk">admin@lmlas.co.uk</a> <a href="http://www.lmlas.co.uk">www.lmlas.co.uk</a>	SE6 4SP	For people who might have problems to communicate in English. General advice, Benefits, Debt, Employment, Housing and Health. Open on Monday, Tuesday and Wednesday. They have translators, can also complete forms
<b>Mary Ward Legal Centre</b>	020 7831 7079 Mon – Fri 10 am – 1 pm.	Mary Ward Legal Centre 10 Great Turnstile London WC1V 7JU	Debt, employment, housing, welfare benefits. Just help people with a low income. <b>You need to provide proof of income.</b>
<b>PopLaw Legal Advice Clinic</b>	020 7364 4332	Idea Store Chrisp Street 1 Vesey Path East India Dock Road London E14 6BT	Consumer, Debt and insolvency, Employment, Housing, Welfare benefits Please Note: the clinic service is unable to advice on family, crime or immigration law. Written Advice, Casework, Form Filling, Initial Advice, Drop in

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<b>Queen Mary Legal Advice Centre General Advice Service</b>	<b>020 7831 7079</b> Monday to Friday between 10am and 1pm	WC1V 7JU	Asylum, Civil Litigation, Consumer, Corporate Structure, Crime, Data protection, Domestic Violence, Employment, Family, Health and Safety, Housing, Immigration, Intellectual property, IT and internet, Property, Tax and VAT, Will and probate
<b>Refugee Action</b>	0845 894 2536 / <a href="mailto:info@refugee-action.org.uk">info@refugee-action.org.uk</a>	Victoria Charity Centre, 11 Belgrave Road, London SW1V 1RB	RA provides support system, housing and legal assistance and outreach and crisis help and training programmes for newly arrived asylum seekers as well as aiding those already settled or considering assisted voluntary return
<b>Shelter</b>	0808 800 4444		Housing advice helpline
<b>Shelter emergency accommodation (Info for advisers)</b>	<a href="http://england.shelter.org.uk/legal/housing_options/emergency_accommodation?utm_source=Aestra&amp;utm_medium=email&amp;utm_campaign=8303&amp;utm_content=NHAS%20January%20Bulletin&amp;utm_term=58360">http://england.shelter.org.uk/legal/housing_options/emergency_accommodation?utm_source=Aestra&amp;utm_medium=email&amp;utm_campaign=8303&amp;utm_content=NHAS%20January%20Bulletin&amp;utm_term=58360</a>		
<b>South West London Law Centres Croydon Legal Advice Clinic</b>	020 8767 2777	Croydon: 5th Floor, Davis House, Robert Street, Croydon, CR0 1QQ Kingston: KCAH, St Peter's Church Hall, London Rd, Kingston upon Thames KT2 6QL Merton: 112 London Rd, Morden SM4 5AX Wandsworth: 76 Falcon Road, Wandsworth,	Civil Litigation, Consumer, Employment, Family, Housing, Immigration, Property, Other
<b>Z2K - Advice Plus Drop In</b>	020 7259 0801 admin@z2k.org	Zacchaeus 2000 Trust 10 Buckingham Palace Road London SW1W 0QP	Housing, Welfare benefits, Casework, Representation, Initial Advice Please ring them between 2 pm – 3 pm Mon – Fri.
<b>Depaul</b>	0207 939 1220	SE1 4QQ	Help homeless people with emergency housing
<b>The Mix</b>	<b>0808 808 4994</b> <a href="https://www.themix.org.uk/get-">https://www.themix.org.uk/get-</a>	London W1A 5PD	The Mix supports young people aged 25 and under with all sorts of issues, and is open daily from 11am to 11pm. Online chat available on website.

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	<a href="#">support/speak-to-our-team</a>		
<b>Connection at St Martin's (Adults Services)</b>	020 7766 5544 info@cstm.org.uk	12 Adelaide Street London WC2N 4HW	Day centre and support services for single homeless people.
<b>Connection at St Martin's/ Workspace</b>	020 7766 5547 info@cstm.org.uk	12 Adelaide Street London WC2N 4HW	Vocational careers guidance, job search, advice and an information drop-in for people who are homeless and unemployed.
<b>Centrepoint – Berwick Street</b>	0808 800 0661 / berwickst@centrepoint.org / http://www.centrepoint.org.uk	25 Berwick Street London W1F 8RF	This service helps: Young single homeless people aged 16-25 who are vulnerable and at risk with medium-high support needs. No local connection required.
<b>St Mungo's – Endell Street</b>	020 7632 4000 / info@mungosbroadway.org.uk	83 Endell Street London WC2 H 9DN	The referral system for St Mungo's, is Streetlink. Someone sleeping on the street or someone concerned about someone sleeping on the street should contact Streetlink as a first step in receiving support from St Mungo's.  0300 500 0914 or <a href="http://www.streetlink.org.uk">www.streetlink.org.uk</a> or via the app.  Lines may be busier at the moment so please make a referral via their website or the app if you can.
<b>St Mungo's – Great Guildford Street</b>	020 3750 1113	96 Great Guildford Street London SE1 0ES	Hostel for homeless

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<b>Nightstop London</b>	07767 882881 / nightstop.london@depauluk.org / <a href="http://www.depauluk.org">http://www.depauluk.org</a>	291-299 Borough High Street London SE1 1JG	This service helps: Young single people aged 16-25 with low support needs, who are homeless in London. Must have a local connection.
<b>Advocates Advisory Service</b>	07903 420 616 / advocatesinc@aol.co.uk /	The White House 52-54 Kennington Oval London SE11 5SW	Information, advice, advocacy and support for families and individuals residing in temporary accommodation,
<b>Manna Centre</b>	020 7403 1931 day centre / daycentre@mannasociety.org.uk / <a href="http://www.mannasociety.org.uk">http://www.mannasociety.org.uk</a>	7-13 Melior Street London SE1 3QP	The centre is mainly closed. However, there is now food to take away at the door between 10am-1pm. We are also offering advice either by phone, or if needed in the centre via video conference call. To access the advice service, you need to call 0207 403 1931 between 10am-1pm, Monday – Friday and press option 1.
<b>Burgess Park House</b>	020 7703 9613 / bphreferrals@wlm.org.uk	56 Camberwell Road London SE5 0EN	This service helps: Single homeless men aged 18-60 with medium support needs. No local connection required. Can accept people with dogs, maximum of 2 dogs at any one time. Exclusively with to ex-servicemen and women.
<b>St Mungo's – Grange Road</b>	020 7231 7850 <a href="http://www.mungosbroadway.org.uk">http://www.mungosbroadway.org.uk</a>	41 Crimscott Street London SE1 5TE	This service helps: Single homeless people with low support needs in need of emergency accommodation. Can take people with dogs. Must have a local connection to LB Southwark.

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<b>Crisis Skylight – London</b>	0300 636 1967 / enquiries@crisis .org.uk / <a href="http://www.crisis.org.uk">http://www.crisis.org.uk</a>	66 Commercial Street London E1 6LT	Limited service. Registering people, but prioritizing those who are rough sleeping. Members should only be coming to the building, if they have an appointment. If someone is homeless, or at immediate risk of becoming homeless, then they can still register with us, but depending on their situation, may have to wait some time before they are allocated a coach.
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## Housing advice to specific categories

<b>Lewisham Irish Community Centre and Travellers Outreach Service</b>	<a href="http://www.lewishamirish.pl.us.com">www.lewishamirish.pl.us.com</a> 020 8695 9608 <a href="mailto:advice@lewishamirish.org.uk">advice@lewishamirish.org.uk</a> (Kathleen Sheridan)	SE6 2AZ	Impartial, competent advice for Irish people and Irish descendent Help with benefit entitlements, housing, “Return to Ireland”, pensions & passports.
<b>Midland Heart( Hanwood House)</b>	01217531386	B12 0QB (Birmingham/Midlands)	(Phone for appointment ) Hostel for homeless men aged 25+ housing related support is offered to all customers to enable them to develop the skills needed.
<b>Latin American Disabled People’s Project</b>	020 7793 8399 <a href="http://www.ladpp.org.uk">www.ladpp.org.uk</a>	SE17 3RJ	Provide Spanish and Portuguese speaking advice workers who can help with benefit, housing, debt, health and work issues.
<b>Latin American Women’s Rights</b>	020 7336 08888 <a href="http://www.lawrs.org.uk">www.lawrs.org.uk</a> Mon – Fri 10 am – 6 pm.	EC1Y 8RT	Provide support and advice to women from Latin America on domestic violence, housing, debt, etc.
<b>Southwark Day Centre for Asylum Seekers</b>	020 7732 0505 Drop in services: Tue 12.30pm – 5pm at Copleston Park Wed 11am – 5pm at Peckham Park Road Baptist Church Thurs 1pm – 5pm at St Marys Church Kennington Park Road	SE15 4AN	Provide a wide range of holistic services which support, promote and secure the rights of asylum seekers and refugees in the London Borough of Southwark. Through general advice and help we hope to facilitate access to a range of mainstream services, with particular emphasis on health, housing, employment, training, education and asylum issues. The sociable atmosphere of the day centres provides our clients with the opportunity to build their own social networks.

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<b><u>999 Club Deptford</u></b>	020 8694 5797 Email: office@999club.org	21 Deptford Broadway, London, SE8 4PA	Housing Advice, Support, Night - shelter
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## **Housing support for NRPF**

<b>Catholic Worker Farm</b>	07983 477819 - Scott <a href="mailto:londoncatholicworker@yahoo.co.uk">londoncatholicworker@yahoo.co.uk</a>	Hertfordshire	NRPF single women must be willing to go to farm which is outside London and to take part in household tasks etc. Accommodation is shared. Cannot take women with support needs.
<b>Guiseppe Conlon House</b>	020 8348 8212	49 Mattison Road, London N4 1BG	Refused asylum seekers only
Project 17	Tel: 07963 509 044 Email: info@project17.org.uk Website: <a href="https://www.project17.org.uk/">https://www.project17.org.uk/</a>	HACKNEY St Joseph's Hospice, Mare St, London E8 4SA	Housing and destitution advice for migrants with no recourse to public funds.
<b>St Michael's Convent - No Vacancies at present (25/1/12) see Bethan for further updates</b>	Sisters of the Church 020 8940 8711 / 07533 013451 <a href="mailto:annaliese@sistersofthechurch.org.uk">annaliese@sistersofthechurch.org.uk</a>	St Michael's Convent, 56 Ham Common, Richmond, Surrey, TW10 7JH	
<b>Two Step Project Hope Worldwide</b>	0207 713 7655 <a href="mailto:info@hopeworldwide.org.uk">info@hopeworldwide.org.uk</a>	Various	Provide long term accommodation, need referral from the council (Westminster, Islington, Camden, Enfield, Haringey, Barnet) Different options depending on age. Under 35 - hostel, over 35 - request studio flat. Support for people with low needs.

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<b>Shelter From The Storm</b>	<a href="https://sfts.org.uk/contact/">https://sfts.org.uk/contact/</a>		Referral form on website, please send to <a href="mailto:refer@sfts.org.uk">refer@sfts.org.uk</a> .
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